

CASE STUDY



DELIVERY EXCELLENCE—AT SCALE

Major landscape supplier improves visibility and customer experience across hundreds of branches.

Why change?

- The company wanted a friendlier, more open customer experience.
- But no routing, communication, or visibility tools existed.
- This led to inefficiencies between branches.

How is Dispatchtrack helping?

- Route optimization enables more deliveries each month.
- Auto dispatch means no manual scheduling effort.
- Real-time ETA tracking and alerts give visibility to customers.

DispatchTrack
customer since
2019

“SiteOne's aspiration is to provide the best customer experience possible. DispatchTrack helps us do that—while minimizing fleet expenses.”



Skyler Nikolas

Senior Manager - Customer Delivery

